

**The Mission of  
EMQ Children & Family Services**

*To work with children and their families  
to transform their lives, build emotional, social  
and familial well-being, and to transform  
the systems that serve them.*

*Serving California's children  
and families since 1867.*

Model photography has been used to protect the  
privacy of EMQ children and families.



**EMQ**  
*Children & Family Services®*

**Program UPLIFT**

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**Program  
UPLIFT®**

*Uniting Partners to Link and  
Invest in Families of Today*



# What is Wraparound?

## **In Wraparound we ask the question:**

“What would it take for this child to live successfully at home and in the community?”

The answer comes from the child, his or her family, and members of the family’s support system, who work together as a team to identify strengths, needs and goals. In partnership with Program UPLIFT, the team develops, facilitates and continually evaluates a comprehensive plan of services and resources. Each plan is tailored to meet the specific needs of the child and family.



The plan is designed to meet the needs of the child and family in all aspects of their life, including: personal and community safety; family life; education; employment; recreation; emotional and physical health; spiritual and cultural needs; housing; and issues related to the legal system and restorative justice.



## **Who can receive Wraparound services?**

Wraparound is designed for high-risk children and adolescents with the most complex needs. These are children who—without intensive, individualized, community-based services—would be removed from their homes and placed in traditional residential or group home settings. Many of these children have already been failed by such programs.

## **How is a child referred?**

A child can be referred to Program UPLIFT by Santa Clara County’s Social Service Agency, Mental Health Bureau or Department of Juvenile Probation.

## Why does Wraparound work?

*Wraparound's unique approach is successful because:*

- Parents or caregivers, supported by people who know the family best, help develop every aspect of the care plan.
- Plans reflect the unique strengths, values, culture and preferences of the entire family. Each plan is tailored to the family's needs, as well as those of the child who has been referred.
- Individual and family strengths are identified and become the basis for positive change.
- Resources are marshalled to meet the needs of every family member.
- A comprehensive support plan is developed that addresses crisis and safety issues.
- Support is available whenever the family needs it. Staff is on-call 24 hours a day, seven days a week.



*Through Wraparound, families gain access to the resources they need to build brighter futures for themselves and their child. Active crisis and safety planning minimizes uncertainty and fear. Wraparound helps families restore hope and rediscover strengths.*

**Every family is different.  
Every solution is individual.**

 **EMQ** Children & Family Services®



We keep children with complex needs and their families together through individualized services developed in a family-centered, team planning process. Services are provided at home and in the community.



### A Mother's Thoughts

Who was that clever person, with undoubtedly a fine sense of humor, who named your program "UPLIFT"?

*The pictures that are evoked: a tall, strong, and commanding angel keeping our family uplifted.*

It feels spiritual—comforting, protecting. And when you think of the agency itself, it is full of compassion and action and thought—an advocate for the misfits who find out they are "normal."

April 10, 1996

### Wraparound Values and Philosophy

- Build on personal strengths
- Customize services and support to meet individual needs
- Utilize family-centered and community-based services
- Respect family culture, values, norms, and preferences
- Give children, parents and caregivers access, voice, and choice
- Offer services at flexible times and locations
- Emphasize teamwork in planning and implementing services
- Collaborate among various disciplines
- Focus on outcomes
- Be creative

**Our commitment is unconditional—  
as child and family needs change,  
services also change.**